State PBM Reform Inventory

Updated October 2026

Hawaii

Issue	Summary	Citation
Licensing/Registration	PBMs must be registered with the Department of Commerce and Consumer Affairs (DCCA). Registrations must be renewed annually. Each person seeking to register as a PBM shall file with the commissioner an application on a form prescribed by the commissioner. The application shall include: • The name, address, official position, and professional qualifications of each individual who is responsible for the conduct of the affairs of the PBM, including all members of the board of directors; board of trustees; executive commission; other governing board or committee; principal officers, as applicable; partners or members, as applicable; and any other person who exercises control or influence over the affairs of the PBM; • The name and address of the applicant's agent for service of process in the State; and • A non-refundable issuance fee of $140. The commissioner may, upon showing of good cause, waive or modify, in whole or part, the fee in this subsection by order.	Haw. Rev. Stat. § 431S-3
Reporting Requirements	No later than March 31 of each calendar year, each prescription drug benefit plan, health benefits plan, and PBM shall file with the insurance commissioner, in such form and detail as the insurance commissioner shall prescribe, a report for the preceding calendar year stating that the PBM or prescription drug benefit plan is in compliance with this chapter. The report shall fully disclose the amount, terms, and conditions relating to copayments, reimbursement options, and other payments associated with a prescription drug benefit plan. The insurance commissioner shall review and examine records supporting the accuracy and completeness of the report and, no later than ninety days after the receipt of the report, shall make available to a purchaser of a prescription drug benefit plan and to any retail community pharmacy participating in a retail pharmacy network under section 431R-2 that provides	Haw. Rev. Stat. § 431R-4

	benefits to beneficiaries of a prescription drug benefit plan a summary of the amount, terms, and conditions relating to copayments, reimbursement options, and other payments associated with a prescription drug benefit plan.	
PBM Income	N/A	
Pharmacy Contracting	Audits: All requests for an audit of a pharmacy shall be made in writing with at least two weeks' notice. Any clerical or recordkeeping error identified during an audit shall not constitute fraud or intentional misrepresentation. Each PBM shall establish an appeal process where a pharmacy or pharmacist may appeal an unfavorable audit report. Audit information from one PBM shall not be shared with another PBM unless the audit is to involve fraud or willful misrepresentation.	HRS § 461
Patient Cost-Sharing	N/A	