



AMCP Diplomat Webinar

August 19th, 2025

AGENDA

1. Welcome, Introductions, & Antitrust Statement Review
2. Diplomat Program Overview
3. Diplomat Resources
4. A Look at Student Pharmacist Membership
5. Diplomat Sharing – Diplomat Tips for Success
6. Diplomat Survey Result Highlights
7. Fundamentals of Managed Care Pharmacy Course
8. Q&A/Open Discussion



Welcome Introductions Antitrust

**Heather Wind, PharmD, SSGB
SOPRC Chair**

INTRODUCTIONS

Heather Wind – Chair, Schools of Pharmacy Relations Committee

Janetta Bekman – Vice Chair, Schools of Pharmacy Relations Committee

Jomy Joseph – Diplomat Task Lead, Schools of Pharmacy Relations Committee

Matt Harman – Task Member, Schools of Pharmacy Relations Committee

Mitzi Wasik – Executive Director, AMCPF & SVP, Practice, Strategy, and Innovation

Michael Pazirandeh – Diplomat, University of Southern California

Brad Stevens – Task Member, Schools of Pharmacy Relations Committee

Kristine Paschalis – Director, Education

AMCP ANTITRUST STATEMENT

AMCP's policy is to comply fully and strictly with all federal and state antitrust laws. Meetings held under the auspices of the Academy must be conducted in a manner that avoids the fact or appearance of conduct that may violate the antitrust laws. Participants are not to discuss industry-wide or individual company prices (current or projected) or matters relating to pricing such as costs, profits, contractual terms and conditions (e.g., discounts, credit terms), wages/salaries, market allocation, market shares/sales or clients/customers.

Please see <https://www.amcp.org/antitrust> for full statement.

Diplomat Program Overview



Jomy Joseph
SOPRC Diplomat Task Lead

Diplomat Program Overview

- Current AMCP members who volunteer to serve as a Managed Care resource for student pharmacists and faculty
- At least one Diplomat for each School/College of Pharmacy
- SOPRC oversees the AMCP Diplomat Program
- Four Diplomat Regional Coordinators

Diplomat Regional Directors



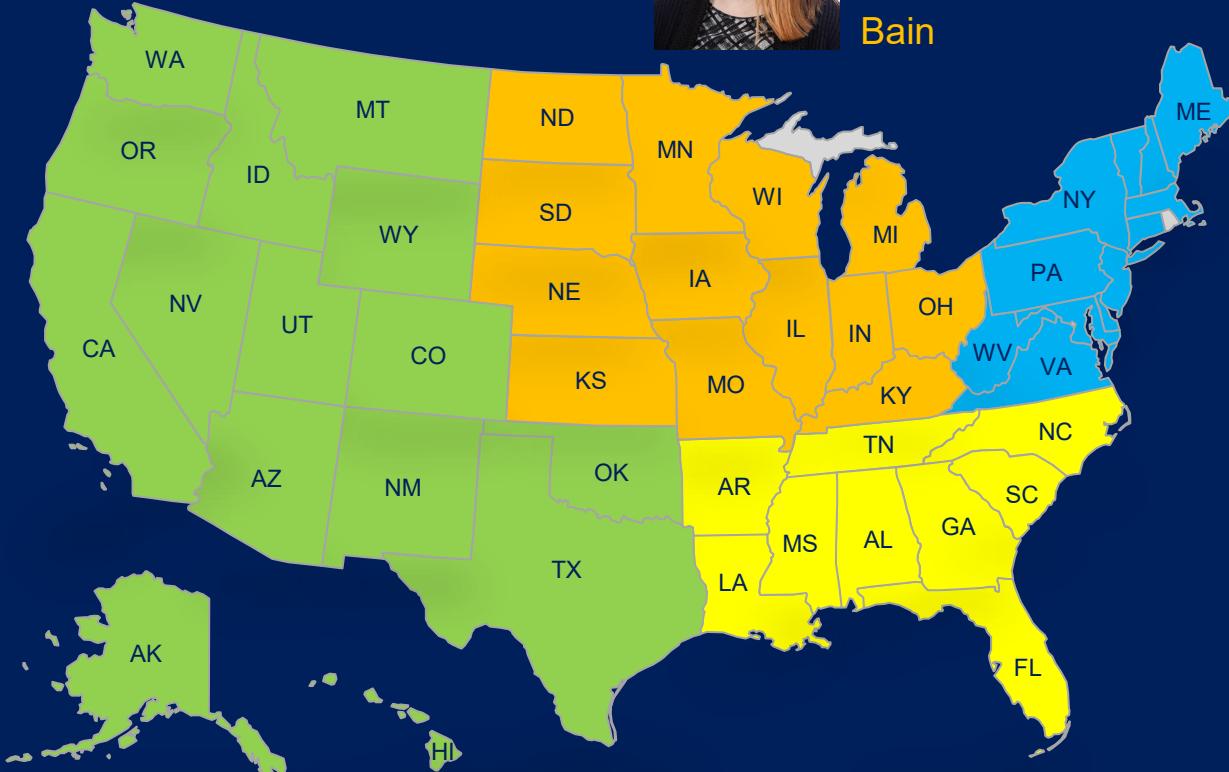
Midwest –
Amanda
Bain



East –
Christine
Dube



West –
Michael
Pazirandeh



South –
Shobhna
Butler

Diplomat Program Overview

At a minimum:

- Complete Year-End Diplomat Program Evaluation (email in late spring)
- On-going communication with faculty contact and/or AMCP Chapter Advisor
- Visit School/College of Pharmacy and meet with student pharmacists, AMCP chapter, faculty contacts
- If the School/College has Co-Diplomats, coordinate activities/reporting
- Stay up to date by reviewing Diplomat E-Link

Diplomat Resources



Matt Harman, PharmD, MPH, MBA
SOPRC Diplomat Task Member

Diplomat E-Link

- Sent every other month via email
 - Updates and reminders
 - Diplomat Spotlight



In This Issue

- Diplomat Spotlight: Sarah Hulvershorn
- Diplomat Fall Kick-Off Webinar
- Fall Student Chapter Mailings
- AMCP Volunteer Speaker List
- Save the Date: AMCP Diplomat Meeting at Nexus
- AMCP Collaborate

Diplomat Spotlight: Sarah Hulvershorn

Sarah Hulvershorn joined AMCP as a student member to learn more about managed care pharmacy. As her career progressed, she volunteered as a Diplomat, conference buddy at national meetings, and more! Learn more about Sarah's experience in the Diplomat Spotlight.



[Read the Diplomat Spotlight](#)

Diplomat Fall Kick-Off Webinar

The Schools of Pharmacy Relations Committee is hosting its annual webinar for AMCP Diplomats. We'll discuss a variety of topics, including an overview of the diplomat program, key insights from the Diplomat Survey, online resources such as P&T Competition materials, education opportunities for students, and details on student membership. The webinar is scheduled for Tuesday, August 13, at 12 PM EST.

Diplomat Center: Diplomat Tools

Member Only Volunteer Opportunities

There are numerous ways to become more involved with AMCP and the [AMCP Foundation](#) – whether it is an ongoing commitment such as committee service or a time limited opportunity such as moderating an educational session at an AMCP meeting.

[Volunteer Opportunities](#)

AMCP Affiliates

AMCP affiliates are a member benefit and with locations around the U.S. provide essential networking and outreach opportunities for local pharmacists and healthcare professionals.

[See all Affiliates →](#)

AMCP Affiliates	AMCP Leadership Development	Committees	Diplomats	Board Opportunities
Mentorship	National Meetings	Champion Program	Foundation Opportunities	JMCP Peer Review
JMCP Author	Market Insights Panel	Pharmacy Advocacy Leader (P.A.L.)		

The AMCP Diplomat Program is designed to:

- Raise faculty awareness of AMCP and managed care pharmacy;
- Expose student pharmacists to career opportunities in managed care pharmacy; and
- Enhance communication between the Schools/Colleges of Pharmacy and local AMCP members.

If you have any problems finding or contacting your diplomat, contact us at studentdevelopment@amcp.org.

More Information



[Become a Diplomat](#)



[Diplomat Handbook](#)



[Diplomat Spotlight](#)



[Diplomat Tools](#)

<https://www.amcp.org/ways-engage/diplomats>

Diplomat Tools

Diplomat Tools

AMCP provides a variety of tools and resources to assist in your efforts with your School/College of Pharmacy. AMCP encourages Diplomats to reach out to their School/College of Pharmacy to further the awareness and education of managed care pharmacy.

P&T Resources

- Local P&T Competitions: A dialog on Judging and Best Practices
- National P&T Competition
- Formulary Development Resource #1
- Formulary Development Resource #2
- Pharmacoconomic Resource

Resources

- 2024-25 Fall Kick-Off Diplomat Webinar Recording - NEW!
- 2024-25 Fall Diplomat Webinar
- Managed Care PowerPoint Presentations
- Diplomat Activity Calender/Guide
- Diplomat-Dean Introduction Letter
- Dean/Faculty Talking Points
- Diplomat-Graduating Student Letter
- What is Managed Care Pharmacy Flyer
- "Pharmacists' Patient Care Process" - JCPP
- AMCP Collaborate - Diplomat Only group

AMCP also has numerous additional resources in our [What is Managed Care Pharmacy](#) section, including a PowerPoint deck, video, glossary, and careers in managed care pharmacy section.

What is Managed Care Pharmacy Page

[WAYS TO ENGAGE](#)[MEMBERSHIP](#)[WEBINARS & EVENTS](#)[NEWS & RESOURCES](#)[GOVERNMENT & ADVOCACY](#)[CORPORATE OPPORTUNITIES](#)

Home > About > What Is Managed Care Pharmacy? > Concepts In Managed Care Pharmacy

About Managed Care Pharmacy

The managed care pharmacy practice applies clinical and scientific evidence to support the appropriate use of medications to enhance patient and population health outcomes while optimizing the use of limited health care resources. Browse below for more resources to understand managed care pharmacy better.

[Access the Managed Care Pharmacy Primers](#)

Managed Care Presentations

AMCP has a number of presentations on issues related to managed care pharmacy that can be used by faculty in the classroom.

Please note, all presentations are reviewed prior to posting; however, AMCP does not warrant the accuracy of their content. Careful review is suggested. License to use these presentations is granted only if the author is properly credited. AMCP updates these on a regular basis. If you feel any are inaccurate, please contact studentdevelopment@amcp.org.

Please view the below presentations in the "Notes View" to view all included information.

Principles of Managed Care Pharmacy

- [What is Managed Care Pharmacy?](#)
Last Reviewed March 2024
- [Pharmacy Practice in Managed Care](#)
Last Reviewed March 2024
- [History of Managed Care Organizations](#)
Revised January 2024
- [Managed Care Models](#)
Revised March 2024
- [Treatment Guidelines and Disease State Management](#)
Last Reviewed March 2024
- [AMCP Format for Formulary Submissions](#)
Revised 2019
- [Member and Provider Communications](#)
Revised March 2024
- [Consumer-Directed Health Care](#)
Revised January 2024
- [Medicare Part D: Medication Therapy Management](#)
Revised March 2024
- [Health Disparities: Role of Managed Care Pharmacy](#)
New 2024

Formulary Design & Development

- [Drug Formulary Development & Management](#)
Revised February 2024
- [Formulary Manufacturer Contracting](#)
Revised February 2024
- [Pharmacy and Therapeutics \(P&T\) Committee](#)
Revised February 2024
- [Value of Pharmaceuticals in Managed Care Pharmacy](#)
Revised March 2020
- [Pharmacy Benefit Design](#)
Revised February 2024

Access & Reimbursement

- [Drug Payment Methodologies](#)
Revised February 2024
- [Medicare Part D](#)
Revised March 2024
- [Personalized Medicine & Pharmacogenomics](#)
Last Reviewed March 2024
- [Specialty Pharmacy & Biosimilars](#)
Revised February 2024

Care Delivery Models

- [Accountable Care Organizations and Patient-Centered Medical Homes](#)
Revised March 2024

Career Opportunities

- [AMCP Student and Professional Membership](#)
Revised September 2023
- [Managed Care Career Paths](#)
Revised March 2024
- [Post-Graduate Training Opportunities in Managed Care](#)
Last Reviewed March 2024
- [Pharmacist Opportunities Within a PBM](#)
Revised February 2024

Principles of HEOR

- [Outcomes Research](#)
Revised January 2024
- [Budget Impact Analysis](#)
Revised January 2024
- [Pharmacoeconomics](#)
Revised January 2024

Quality

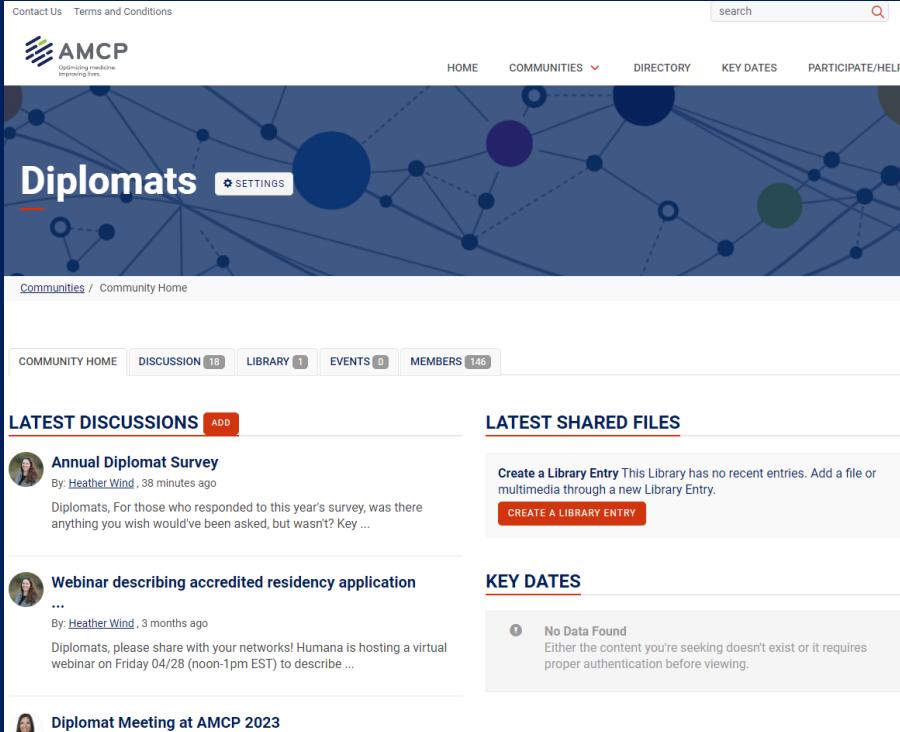
- [HEDIS & HEDIS Measures](#)
Revised March 2024
- [Pharmacy Quality Measures](#)
Revised March 2024

Technology & Information

- [Technology, Information Systems, and Reporting in Pharmacy Benefits Management](#)
Revised March 2024

<https://www.amcp.org/about/managed-care-pharmacy-101/managed-care-pharmacy-power-point-presentations>

AMCP Collaborate: Communities



The screenshot shows the 'Diplomats' community page on the AMCP Collaborate platform. The top navigation bar includes links for Contact Us, Terms and Conditions, HOME, COMMUNITIES (with a dropdown arrow), DIRECTORY, KEY DATES, and PARTICIPATE/HELP. A search bar is located in the top right corner. The main header 'Diplomats' is displayed with a 'SETTINGS' button. Below the header is a network graph visualization. The page navigation bar includes links for COMMUNITY HOME, DISCUSSION (18), LIBRARY (1), EVENTS (0), and MEMBERS (146). The 'LATEST DISCUSSIONS' section lists three posts: 'Annual Diplomat Survey' by Heather Wind, 'Webinar describing accredited residency application' by Heather Wind, and 'Diplomat Meeting at AMCP 2023'. The 'LATEST SHARED FILES' section shows a message: 'Create a Library Entry This Library has no recent entries. Add a file or multimedia through a new Library Entry.' with a 'CREATE A LIBRARY ENTRY' button. The 'KEY DATES' section displays a message: 'No Data Found Either the content you're seeking doesn't exist or it requires proper authentication before viewing.'

Active participation in relevant communities is highly encouraged.

- Ask questions
- Offer suggestions
- Share best practices
- Coordinate
- Network

<https://collaborate.amcp.org/>

AMCP Collaborate: Email Notifications

The screenshot shows the AMCP Collaborate platform interface. At the top, there is a navigation bar with links for 'Contact Us', 'Terms and Conditions', a search bar, and menu items 'HOME', 'COMMUNITIES', 'DIRECTORY', 'KEY DATES', and 'PARTICIPATE/HELP'. The main content area features a blue background with a network graph and the word 'Diplomats' in white. A 'SETTINGS' button is highlighted with a green box. Below it, a 'Status' section indicates 'You are currently a member.' A 'COMMUNITY HOME' button is visible. On the left, a 'LATEST DISCUSSIONS' section shows a post by 'Heather Wind' about an 'Annual Diplomat Survey'. On the right, there are sections for 'ATEST SHARED FILES' and a 'CREATE A LIBRARY ENTRY' button. A dropdown menu for 'Email Notifications' is open, showing options: 'DAILY DIGEST', 'REAL TIME', 'DAILY DIGEST', and 'NO EMAIL'. The 'DAILY DIGEST' option is highlighted with a green box.

P&T Competition

National P&T Competition



The AMCP Foundation National Student Pharmacist Pharmacy & Therapeutics (P&T) Competition is an annual team event designed to provide an immersive experience in the skills necessary for effective formulary review and management. P&T Competition teams work together as if they are preparing for — and presenting to — a mock P&T Committee.

[Learn More About the P&T Competition](#)

National P&T Competition



Applications are opening soon! Finalists will be announced in March 2026, and winners will be revealed at AMCP 2026 in April.

The AMCP Foundation National Student Pharmacist Pharmacy & Therapeutics (P&T) Competition is an annual team event designed to provide an immersive experience in the skills necessary for effective formulary review and management. P&T Competition teams work together as if they are preparing for and presenting to a mock P&T Committee.

 [Download the Guide to the P&T Competition](#)

Anyone interested in the P&T Competition is urged to sign up for the email newsletter (click the “Sign Up for Competition News” button below). The newsletter is sent approximately weekly during each competition cycle. It is the main communications vehicle for the P&T Competition and includes important and timely information about preparing for and entering the competition.

 [Sign Up for Competition News](#)

<https://amcpfoundation.org/PT>

Sign up for Competition News if you are involved in P&T

Student Pharmacist Center

Student Pharmacist Center

AMCP membership is one of the best ways to learn more about managed care pharmacy, develop your leadership skills, and begin to build the network you need to succeed. Make connections with pharmacists and students [across the country](#) who can help jump start your career.

[Join Today](#) [What is Managed Care Pharmacy?](#)



“

Joining AMCP in 2019 single-handedly changed my pharmacy career path. Through various mentorship and leadership opportunities, I found a supportive community eager to guide students like me. AMCP not only fosters a collaborative and welcoming environment but is also extremely committed to advancing everyone's managed care career. AMCP creates a culture of mentorship where seasoned professionals generously offer their time to nurture the next generation of pharmacists.

Macy Meng,
University of Buffalo PharmD/MBA Candidate,
Class of 2025

[Watch Webinars and Recordings](#) [View Internships & APPE Programs](#) [Find a Mentor](#) [Grow Your Chapter](#) [Find Student Chapter Contacts](#)

[Prepare for the P&T Competition](#) [View Student Pharmacist Awards](#) [Plan Your MCP Career](#)

A Look at Student Pharmacist Membership



Mitzi Wasik
Executive Director, AMCP Foundation &
SVP, Practice Strategy and Innovation

Student Pharmacist Chapters

- 82 chapters
 - Average members: 19
 - Range: 1-92

Member Count	# of Chapters
<9	22
10-19	36
20-29	9
30-39	7
40-49	2
50+	6

AMCP AFFILIATES



AMCP Chapter Collab Program

- Connect students from different schools to share ideas and best practices and solve common problems
 - Ex. Local P&T Competition, ideas for recruiting/engaging chapter members
- Larger groups
- Automatically enrolling chapters
- Reach out to Zack Riley (zriley@amcp.org)

CBS NEWS' ROBERT COSTA TO KEYNOTE POLICY SUMMIT | He will set the stage for timely conversations about health care policy [Learn More](#) X

[Home](#) > [Podcasts](#)

Unscripted – The AMCP Podcast

Tackle today's challenges, trends, and opportunities in managed care pharmacy.

 Listen on
Apple Podcasts

 LISTEN ON
Spotify

 Listen
Healthcare NOW
Radio

 Watch & Listen On
YouTube



Unscripted – The AMCP
Podcast: AI in Managed Care
Pharmacy: Ethics, Efficiency
& Patient Empowerment

[Artificial Intelligence \(AI\)](#)

Special Interest Groups

- [LINK form sign up](#)
 - LINKs (Learning, Innovation, Networking, Knowledge)
 - AI Launches 8/21 with inaugural webinar
 - Prior Authorization (coming soon)
 - Health Disparities (coming soon)
 - Recent publications:
 - Health Disparities Landscape Assessment
 - Health Equity Action Brief: Formulary Management
 - Engagement Framework for Payers and Patient Organizations
 - <https://amcp.org/aaoreport-2024>

AMCP Student LinkedIn Page

- Launched in June 2025
- Primary platform for AMCP student-related content



Diplomat Sharing

Diplomat Tips for Success



Michael Pazirandeh, PharmD
Diplomat, University of Southern
California



2025 DIPLOMAT OF THE YEAR AWARD RECIPIENT

"As a student, I was blessed to have amazing mentors who forever changed the trajectory of my life by introducing me to managed care. Since graduating, it has been my personal passion to hopefully make a similar impact on other students' lives, and being a Diplomat has helped serve that mission."

Michael Pazirandeh, PharmD
Diplomat for University of Southern California
Principal Medical Scientist, Managed Care and
Government Accounts at Gilead Sciences

Diplomat Tips for Success

1. Be PRESENT!
2. Offer networking opportunities
3. Participate in creating Managed Care seminars
4. Finding a student champion

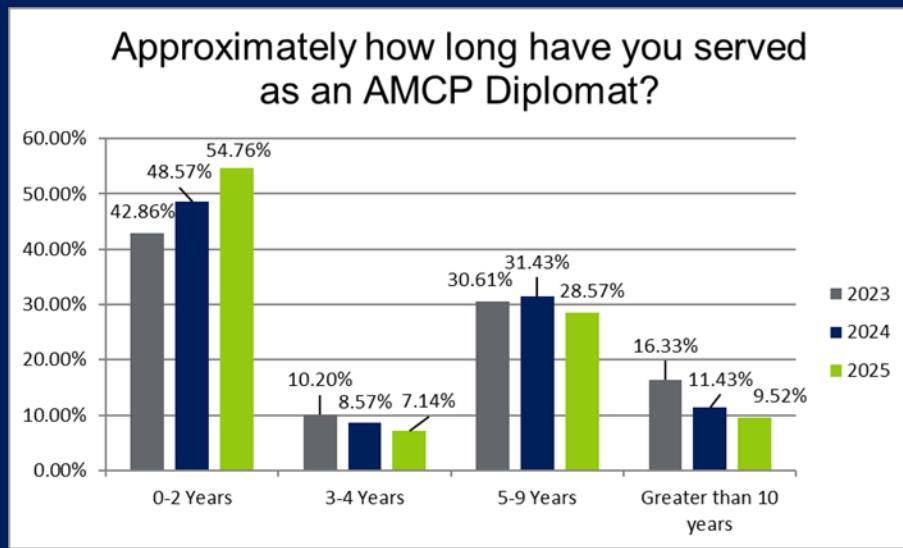
Diplomat Survey Result Highlights



Brad Stevens, PharmD
SOPRC Diplomat Task Member

DIPLOMAT DEMOGRAPHICS

45% of respondents have served as Diplomats for 3 years or more



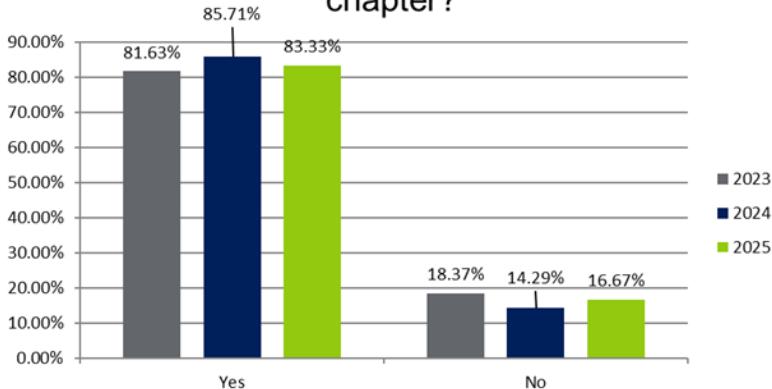
- 37% of Diplomats showed interest in being featured in a Diplomat Spotlight
- 49% of Diplomats work at organizations that offer a rotation (IPPE/ APPE) at their practice site

SCHOOL OF PHARMACY CHAPTERS

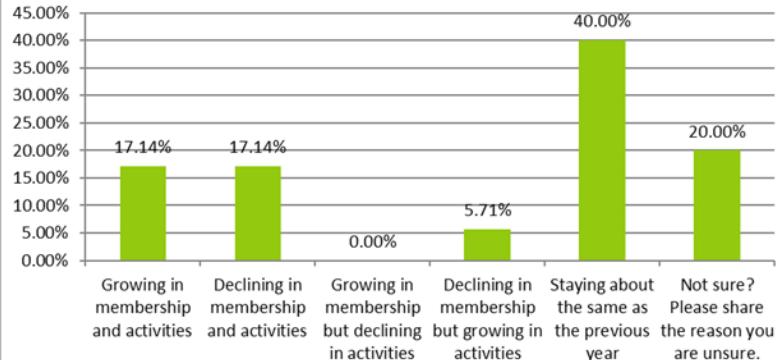
 **83%** of Diplomats are working with schools that have an active AMCP student chapter

57% of Diplomats are working with AMCP Chapters with maintained or increased membership

Does your school have an AMCP student chapter?



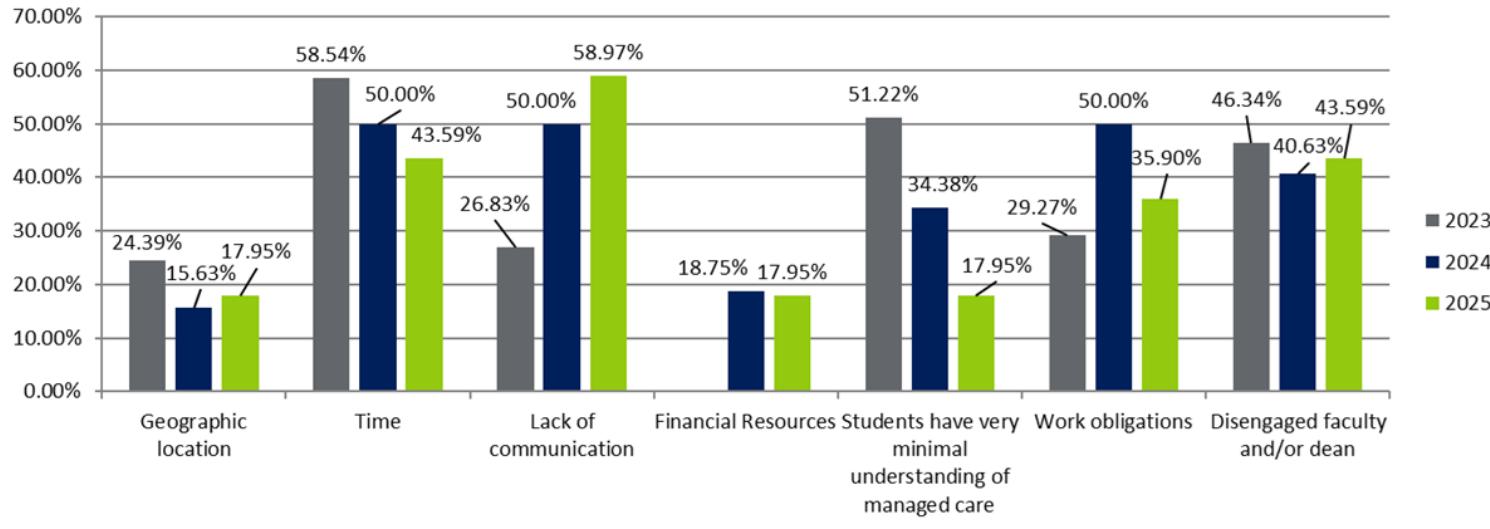
Would you describe the AMCP Student Chapter(s) at your assigned school(s) as:



BARRIERS TO SUCCESS



What are the top barriers to success as a Diplomat?



BEST PRACTICES



- Structured communications plans (including consistent check-ins)
- Virtual options for student engagement
- Persistence even if communication is challenging



Fundamentals of Managed Care Pharmacy

Kristine Paschalis, MSW, CHCP
Director, Education

ASSESSMENT QUESTION

Respond in the Chat:

Have you heard of Fundamentals of Managed Care Pharmacy?

- a. Yes, and I have taken it.
- b. Yes, and we encourage our students/peers to take it.
- c. Yes, I am sort of familiar with it but could use a refresher.
- d. What the heck is Fundamentals?





What is Fundamentals of Managed Care Pharmacy Training Program?

- Comprehensive introduction to basic concepts in managed care pharmacy
 - 13 interactive modules
- It allows you to connect the dots between clinical knowledge and access and how clinical recommendations translate into policy, payment, and patient access.





Why should students participate?



Set Yourself Apart in a Competitive Residency or Job Market

- Elevate your portfolio with practical, real-world training in managed care—an edge that employers and residency programs value.



Explore Career Paths Beyond the Counter

- Gain insider knowledge into dynamic roles in managed care, health plans, formulary development, and the pharmaceutical industry.



Flexible, Student-Friendly Learning

- Designed with your schedule in mind—complete each module at your own pace, anytime, anywhere.



How are schools and employers using this training program?



In Schools:

- Integrated as a powerful supplement to elective courses, enriching classroom learning with real-world skills.
- Used modularly to spark meaningful weekly or monthly discussions that build students' confidence, communication, and career readiness.



In Workplaces:

- Adopted by employers to upskill both current staff and future hires, ensuring teams stay competitive and adaptable.
- Leveraged in bite-sized modules for ongoing professional development, team-building sessions, or onboarding programs.

Top 4 Things to Remember

Designed for Student Pharmacists, Managed Care Residents, and those New to Managed Care!

- Whether you're just starting out or deepening your expertise, this content delivers essential knowledge that aligns with your career stage.

Already in Use at Leading Institutions

- Fundamentals is actively integrated into managed care pharmacy electives and in corporate training programs—trusted by faculty and employers and valued by students and employees.

Flexible Enrollment Options

- Enroll individually or take advantage of bulk purchasing for schools, residency programs, or organizations.

Savings Available

- Enjoy generous discounts for students, educators, and institutions—because investing in your future shouldn't break the bank.



Q&A

Announcements

- Diplomat Meeting at AMCP NEXUS in National Harbor, MD
 - 1:00-1:30 PM ET: Networking with Faculty Advisors + Diplomats
 - 1:30-2:30 PM ET: Meeting
- Mock Fellowship Interviews – Interviews actively taking place

Thank you!!

Any questions, contact Zack Riley,
zriley@amcp.org