

California Academy of Managed Care Pharmacy Affiliate (CA AMCP) Mentorship Program

Table of Contents

About the Program	2
Administration	2
GOALS	2
DETAILS	2
Mentor Requirements	2
Mentee Requirements	2
Mentor-mentee Relationship	3
Mentor Role & Responsibilities	3
Key benefits of Mentoring to Mentors	4
Mentee Role & Responsibilities	4
Key benefits of Mentoring to Mentees	4
SUPPORT AVAILABLE FOR MENTORS	4
Mentor-Mentee Meetings	4
Recommendations	4
Resources	6
MENTOR-MENTEE MEETING: SUGGESTED MEETING TOPICS FOR MENTORS	6
CA AMCP MENTOR-MENTEE AGREEMENT	7



Program Administration

The CA AMCP mentorship program is administered by the CA AMCP Affiliate Board. For more information, please contact california@amcp.org.

Program Goals

The mentoring program provides guidance to student pharmacists and those enrolled in post graduate training programs on career development, collaboration with other professionals, and personal growth. Mentors assist in the following ways:

- Facilitate learning about the profession
- Discuss how to effectively engage with other professionals
- Offer advice on leadership and personal development
- Promote awareness of career pathway interests
- Provide career guidance on extracurricular opportunities such as internships

Program Details

• Details of a mentor-mentee relationship such as the length of the relationship and the frequency of mentor-mentee meetings will be determined by each mentor and mentee that agree to a mutually beneficial relationship

Mentor Requirements

- Current CA AMCP member
- Managed care or industry professional
- Provided interest in becoming a mentor
- Willingness to decline requests to mentor if you are not able to for personal or professional reasons

Mentee Requirements

- Active AMCP membership
- Student pharmacist, resident, or fellow
- Currently enrolled in a pharmacy school in California or California post graduate program
- Submit a CA AMCP Mentor-Mentee Agreement to the CA AMCP Board <u>california@amcp.org</u> once completed and details are agreed upon with your mentor



Mentor Role

- Provide guidance, advice, feedback, and support to the mentee
- Serve as a role model, advisor, advocate, sponsor, teacher, and ally depending on the mentee's specific goals and objectives for the relationship

Mentor Responsibilities

- Review, with the mentee, the mentee's explicit goals and objectives for the relationship
- Takes the initiative in the relationship, but allows the mentee to take responsibility for their growth, development, and career planning
- Commit to fostering the relationship for the specified period of time
- Actively listen to the mentee
- Provide encouragement and assist the mentee in identifying professional development activities
- Maintain a professional relationship
- Recognize and work through conflicts in caring ways, invites discussion on differences with the mentee, and arrange for a third party if necessary
- If disagreement over behavior or values arise, share differences with the mentee; if necessary, take steps to help the mentee find another mentor by contacting CA AMCP Board

Key Benefits of Mentoring to Mentors

- Find inspiration by working with student pharmacists and those enrolled in post graduate training who are excited to start their professional careers
- Potential for personal and professional growth and development (i.e., strengthen resume, networking, recognition, self -awareness, etc.)
- Opportunity to get to know a small number of students and those enrolled in post graduate training at a deeper level
- Positively impact the future of non-traditional pharmacy practice
- Stay connected with mentees as they enter the profession
- Build professional relationships that may recruit future employees

Mentee Role

- Receive guidance, advice, feedback, and support from mentor in a professional manner
- Be respectful of the mentor's time



Mentee Responsibilities

- Provide your mentor with explicit goals and objectives for the relationship
- Come to each meeting with a prepared agenda
- Actively listen to your mentor
- Review recommended resources provided by your mentor
- Maintain a professional relationship
- If disagreement over behavior or values arise, share differences with the mentor

Key Benefits of Mentoring to Mentees

- Find inspiration by working with a mentor who has valuable professional insights
- Potential for personal and professional growth and development
- Gain practical advice, encouragement, and support from a knowledgeable mentor

Support Available for Mentors

• CA AMCP mentors will be invited to an annual Mentor introductory meeting

Mentor-Mentee Meetings: Recommendations

- **Meeting frequency:** Agreed upon amount between mentor and mentee, at minimum quarterly
- Scheduling mentor-mentee meetings
 - Mentees: Consider reaching out to the mentor first to discuss scheduling the first meeting
 - Mentors: Consider asking the mentee to lead scheduling further mentor-mentee meetings at the first meeting
- Location
 - Consider utilizing a video conferencing tool
 - Consider meeting in-person if both the mentor and mentee are comfortable doing so
 - Consider planning to meet at a CA AMCP or AMCP event
 - Mentors: Consider inviting your mentee to meet at your workplace so they can see where you work
 - Consider meeting at an informal setting such as a coffee shop that is convenient
 - Consider having meetings over a cup of morning coffee, BYOL (bring your own lunch), afternoon snack, or dinner
- Mentees and mentors are encouraged to share email addresses and phone numbers to facilitate communication
- Mentors: Consider asking your mentee to prepare and submit a self-assessment (1-2 pages maximum) to you prior to your first meeting that highlights the following:
 - o Notable accomplishments so far



- Areas for development and improvement
- Goals for the future
- Mentees: Consider asking your mentor to provide verbal/written feedback on your selfassessment if you provide one to them
 - o Questions or suggestions for professional development
 - Advice for achieving goals
- Occasionally co-mentoring can be arranged to assist with schedule coverage (e.g., maternity/ paternity leave). This allows for mentor-mentee meetings to continue with your co-mentor even when you cannot attend. Please contact the CA AMCP Board for support at californiaamcp@gmail.com
- Mentors: Please encourage mentees to contact you at least 3 business days ahead of time if they must miss a mentor-mentee meeting. Please feel free to contact the CA AMCP Board at <u>california@amcp.org</u> if you are concerned about a mentee's attendance at mentormentee meetings.



Mentor-Mentee Meeting: Suggested Meeting Topics for Mentors

- **Resilience:** Not just a character trait, but something you can develop
 - Share with your mentee how you develop resiliency skills
 - Daily journaling about feelings and thoughts
 - Gratitude practices documenting three things you are grateful for each day, sending thank you notes on a weekly basis
 - Confronting fears safe and gradual exposure to fearful or anxious situations, as you have success in dealing with them, they become less fearful or anxiety provoking
 - Acquired optimism look for chances to experience joy and laughter in everyday life
 - Share relevant resources that you think may be helpful for your mentee
- Work/school-life balance
 - Share with your mentee how you cultivate a good work-life balance
 - Carve out time for self-care
 - Prioritize tasks
 - Reserve time for intentional socializing
 - Make strong contributions, but do not take on too much
 - o Share relevant resources that you think may be helpful for your mentee
- Career preparation
 - Share with your mentee how you prepared for your current/previous careers
 - CV development and review
 - Searching for the right opportunity
 - Applying for opportunities
 - Interview preparation
 - Consider offering to review your mentee's CV/resume/letter of intent/cover letter/application
 - Consider offering to help your mentee practice for interviews
 - Consider recommending opportunities you know of that may help your mentee prepare for their desired career path
 - Share relevant resources that you think may be helpful for your mentee



CA AMCP MENTOR-MENTEE AGREEMENT

The following agreement is made between ______ and _____. We are voluntarily entering into this mentoring relationship which we both want to be a productive and rewarding experience. To minimize the possibility of confusion, we have agreed to the following:

Confidentiality

All information and content shared between the Mentor and Mentee shall be confidential unless express permission is given.

Meetings

The Mentee and Mentor will meet and talk at least ______ and at a place that is mutually agreed upon. Meeting times, once agreed, should not be cancelled unless this is unavoidable. Meetings that are cancelled should be rescheduled.

Length of Relationship

Mentoring relationships vary in length depending on circumstances. Our goal is to maintain our relationship for _______. The relationship will end on _______. The Mentee or Mentor can end the relationship at any time or renew the relationship at the end of the term specified in this agreement. If a mentor-mentee relationship is renewed, the mentee will submit a new mentor-mentee agreement to the CA AMCP Board (<u>californiaamcp@gmail.com</u>). If a mentor-mentee relationship is cancelled, the mentee will notify the CA AMCP Board at california@amcp.org

Mentee Name

Mentor Name

Date

Please submit the completed Mentor-Mentee Agreement to the CA AMCP Board at california@amcp.org