AMCP

PARTNERSHIP FORUM

No. 2 — 2019

Optimizing Prior Authorization for Appropriate Medication Selection

JUNE 25–26, 2019 | HILTON MARK CENTER | ALEXANDRIA, VA

WELCOME

Optimizing Prior Authorization for Appropriate Medication Selection

Welcome to AMCP's Partnership Forum, **Optimizing Prior Authorization for Appropriate Medication Selection**. Your contribution at this gathering will help the U.S. health care system improve the functioning of two crucial utilization management programs: prior authorization and step therapy.

These tried-and-true tools, which have been employed for decades, are designed to ensure that patients have access to appropriate medications while payers remain good stewards of limited resources. They are based on sound science and have demonstrated their value time and again. That said, in recent years, prior authorization and step therapy have come under increased scrutiny and criticism.

AMCP wants to take a proactive approach in addressing these critiques. Our efforts here will result in recommendations that will allow stakeholders throughout the health care system to enhance efficiencies and decrease burdens when seeking authorizations. Our efforts also aim to underscore the vital role these tools play in ensuring the best patient outcomes while controlling costs.

To accomplish these goals, we are fortunate to have gathered a group of experts representing many aspects of the health care system. This multi-stakeholder approach will allow us to consider all sides as we develop recommendations and seek buy-in to:

- Improve efficiencies around PA and step therapy processes;
- Address administrative burdens, including by recommending technology solutions;
- Increase the visibility of the clinical and economic value of prior authorization and step therapy utilization management programs;
- Collect, review and disseminate data-driven, real-world experiences of where prior authorization programs support clinical and economic value;
- Collect and disseminate best practices around prior authorization appeals and denial processes;

As with all of our Partnership Forums, this one will result in a proceedings document that contains all of our findings and recommendations. The paper, which will be published in an upcoming issue of AMCP's *Journal of Managed Care & Specialty Pharmacy*, will be widely disseminated to decision makers around the country. Finally, I would like to thank our sponsors of this event: **Mallinckrodt Pharmaceuticals, Merck,** the **National Pharmaceutical Council,** and **Takeda**.

I look forward to a very productive Partnership Forum.

Sincerely,

Susan A. Cantrell, RPh, CAE
AMCP CEO

MODERATOR

Susan Winckler, RPh, Esq.

President, Leavitt Partners Solutions
Leavitt Partners

As President of Leavitt Partners Consulting, a national health care consulting firm, and Chief Risk Management Officer for the Leavitt Partners family of businesses, Susan Winckler advises corporate executives on policy and business matters, such as Medicare/Medicaid, FDA practices and alternative payment models. As CEO of the Food & Drug Law Institute from 2009–2014, she provided attorneys, regulators, industry leaders and consumers with journals, meetings and a neutral forum for addressing domestic and global issues. As FDA Chief of Staff from 2007–2009, she managed the Commissioner's office; served as his/her senior staff adviser; analyzed policies; and represented FDA before myriad government and external stakeholders. She simultaneously led FDA's Offices of Legislation, External Relations, Public Affairs and Executive Secretariat. As APhA Vice President Policy/Communications and Staff Counsel, she served as the association's lead spokesperson and senior liaison to Congress, the executive branch, state associations and allied groups. Over the prior 9 years, she held several policy and practice-related jobs. She earned a B.S. from the University of Iowa College of Pharmacy and her JD magna cum laude from Georgetown University Law Center.

AGENDA

TUES, JUNE 25

2:00 pm – 2:30 pm	**Welcome and Introductions**
2:30 pm – 3:00 pm	**Presentation** *Prior Authorization: How do we all find value?*
3:00 pm – 4:00 pm	**Panel** *Challenges and solutions with Prior Authorization*
4:00 pm – 4:15 pm	**Break**
4:15 pm – 5:30 pm	**Breakout Session No. 1** *Outline criteria and identify barriers for currently recommended approaches to reduce administrative burden of programs*
5:30 pm	**Reception**

AGENDA

WED, JUNE 26

Breakfast	**7:00 am – 8:00 am**
Welcome and Day 1 Summary	**8:00 am – 8:15 am**
Response Panel *AMCP Survey Results and Prior Authorization Concepts*	**8:15 am – 9:15 am**
Break	**9:15 am – 9:30 am**
Breakout Session No. 2 *Prior Authorization concepts and case studies*	**9:30 am – 10:45 am**
Presentation *Overview of current legislative activities and reform principles in Prior Authorization*	**10:45 am – 11:15 am**
Panel *Current legislative activities in Prior Authorization*	**11:15 am – 12:15 pm**
Networking Lunch	**12:15 pm – 1:00 pm**
Breakout Session No. 3 *Good state practices for prior authorization and utilization management programs*	**1:00 pm – 2:15 pm**
Full Group Discussion *Next Steps for AMCP and Stakeholders*	**2:15 pm – 2:30 pm**
Forum Summary and Conclusions	**2:30 pm – 2:45 pm**

HOSTED BY AMCP IN PARTNERSHIP WITH

Mallinckrodt Pharmaceuticals | MERCK Be well | National Pharmaceutical Council (NPC) | Takeda

PARTICIPANTS

Amanda Bain, PharmD, MPH, MBA

Director, Pharmacy and Care Management
The Ohio State University Health Plan, Inc.

Amanda Bain is the Director of Pharmacy and Care Management for The Ohio State University Health Plan, Inc. in Columbus, Ohio. In her role, she leads the creation, implementation, and evaluation of nursing and pharmacy care management programs. Additionally, she acts as the clinical liaison to the Office of Human Resources, the OSU Wexner Medical Center, and the PBM vendor in support of pharmacy benefit program designs, services and communications for The Ohio State University. She has served on numerous national committees regarding pharmacy education, quality and technology.

Vincent Baldwin, PharmD, BCPS

Senior Clinical Program Manager
Cigna-HealthSpring

Vincent Baldwin received his Doctorate of Pharmacy from St. John's University in New York and is a Board Certified Pharmacotherapy Specialist. His past responsibilities have included clinical oversight of coverage determinations, MTM program development, drug monograph creation, medical drug management, clinical program oversight and management and operations. Currently, he is a Senior Clinical Program Manager with Cigna-HealthSpring, where he leads the team responsible for formulary strategy and development for all Medicare products.

Peter Basch, MD

Senior Director, IT Quality and Safety, Research, and National Health IT Policy
MedStar Health

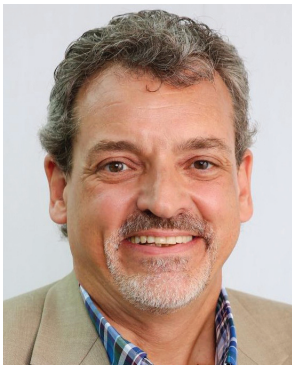
Peter Basch is an internist and the Senior Director for IT Quality and Safety, Research, and National Health IT Policy for MedStar Health. He has over twenty years of experience in EHR implementation and optimization. He has been recognized as one of the Top 25 Clinical Informaticists by *Modern Healthcare*, and has received the Physician Informatics Leadership Award and Physician Executive Leadership Award from HIMSS, and has been honored by AMDIS for Outstanding Achievement in Medical Informatics. His current efforts are primarily focused on retooling the EHR and clinical workflows such that care becomes measurably better.

PARTICIPANTS

Heather Bonome, PharmD

Director of Pharmacy
Utilization Review Accreditation Commission (URAC)

Heather Bonome is responsible for the development and management of URAC's Pharmacy Quality Management® accreditation programs. She oversees the volunteer pharmacy advisory group that assists URAC in defining best practices and quality standards and manages the team of URAC pharmacist reviewers that conduct pharmacy accreditation reviews. Prior to URAC, she worked in the pharmacy benefit management field for nearly 15 years. She received her Doctor of Pharmacy from the University of Pittsburgh and is a recognized expert in accreditation and quality standards frequently speaking national pharmacy conferences.



Michael Brodeur, RPh, MBA

Director, Clinical Drug Assessment
Aetna Pharmacy Management

Michael Brodeur is the Director, Clinical Drug Assessment for Aetna Pharmacy Management. He has been the co-chair of the Aetna National Pharmacy & Therapeutics Committee, since 1999. He manages the Clinical Assessment team which supports the P&T Committee, the Formulary development process for Commercial and Marketplace Exchange plans, monitors the drug pipeline, and the Drug Information team. He was previously Director, Pharmacy Clinical Strategies, and Head of Pharmacy Clinical Operations at Aetna, with both roles responsible for pharmacy clinical coverage and prior authorization criteria, clinical and Formulary documents & communications including and web tools.

Elizabeth Brusig, PharmD, MBA

Clinical Pharmacy Specialist
Optima Health Plan

Elizabeth Brusig is a Clinical Pharmacy Specialist at Optima Health Plan in Virginia Beach, Virginia. In her role, she is responsible for the Plan's clinical pharmacy services including strategic formulary and utilization management programs. She received a Bachelor of Science degree in Biology from Mary Washington College, her Doctor of Pharmacy degree from Mercer University and a Masters of Business Administration degree from Liberty University. She completed a residency at Moses Cone Hospital in Greensboro, North Carolina.

PARTICIPANTS

Anne L. Burns, BSPharm, RPh

Vice President, Professional Affairs
American Pharmacists Association

Anne L. Burns is Vice President, Professional Affairs, at the American Pharmacists Association (APhA). She is responsible for the Association's strategic initiatives focused on advancing pharmacists' patient care services in team-based care delivery models, as well as payment for pharmacists' services, collaboration with other health care practitioner organizations, and health care quality. She also works on APhA's medication management, medication safety, prescription drug misuse and abuse, Health IT, and credentialing and privileging initiatives. She is a graduate of The Ohio State University and completed the Wharton Executive Management Program for Pharmacy Leaders.

Susan Downard, RPh

Director, Clinical Pharmacy and Drug Utilization Management
Tufts Health Plan

Susan Downard has served as the Director of Clinical Pharmacy and Drug Utilization Management at Tufts Health Plan in Watertown, MA, since May 2014. Tufts Health Plan is a highly rated, not-for-profit health plan with over 1.1 million members in MA, NH, RI and CT. She spent 18 years in various managed care pharmacy roles at Kaiser Permanente in Colorado and the Mid-Atlantic States. She has experience in pharmacy operations, benefit/formulary administration and management, utilization management, clinical services, compliance, and business process improvement for all product lines. Her primary focus is drug trend management and quality (Stars/HEDIS/NCQA).

Melissa Falcone, MBA

Vice President, Patient Services and Reimbursement, Autoimmune and Rare Diseases
Mallinckrodt Pharmaceuticals

Melissa Falcone brings a variety of experiences to her role as Vice President, Patient Services and Reimbursement, Autoimmune and Rare Diseases, at Mallinckrodt Pharmaceuticals. She has spent 17 years in the pharmaceutical industry and has served in a variety of functions including Sales, Marketing, and Strategy and Operations. She has worked on a wide range of complex pharmaceuticals at Eli Lilly, and Ther-Rx, before joining Mallinckrodt in 2012. She serves as a senior leader dedicated to empowering patients and health care providers to make informed health decisions and champions improving patient access to critical therapies. She is a 2019 Healthcare Businesswoman's Association Rising Star award recipient.

PARTICIPANTS

Jennifer Graff, PharmD

Vice President, Comparative Effectiveness Research
National Pharmaceutical Council

Jennifer Graff leads research and policy initiatives at NPC to advance the use of evidence to inform health care decision-making. Her areas of focus include research and education to support increased access to and use of high-quality data, development and adoption of good research methods, and policies to enable the exchange of truthful and non-misleading information to support stakeholder decision-making. Prior to joining NPC in 2009, she led strategic health economic and outcomes research activities at MedImmune and Pfizer Pharmaceuticals. She has authored over 20 peer-reviewed articles and presents frequently on policy issues affecting the biopharmaceutical industry.

Eric Gratias, MD, FAAP

Senior Vice President & Chief Medical Officer, Oncology/Laboratory/Specialty Drug Services
eviCore Healthcare

Eric Gratias joined eviCore in 2013, and has served as eviCore's Chief Medical Officer for Oncology, Laboratory, and Specialty Drug Services since 2018. He is responsible for the overall clinical performance of the company's management solutions in Medical Oncology, Radiation Oncology, Laboratory Management, and Specialty Drug Management, as well as the development of innovative oncology management capabilities. He oversees the department's creation and maintenance of clinical guidelines, as well as payer and provider relations, utilization and quality management, and health services research related to oncology. He is an author of 20 peer-reviewed publications and nearly 40 regional or national meeting abstracts.

Julie Hessick, RPh

Senior Director, Business Development
OneOme

Julie Hessick is Senior Director, Business Development at OneOme, specializing in helping health care providers optimize medications to improve clinical and financial outcomes by utilizing pharmaco-genomic testing. Previously the Director, Clinical and Regulatory Affairs at CoverMyMeds, she represented CoverMyMeds interests to legislatures and industry groups. She also served as the Director, PBM/plans Accounts, and was responsible for successfully implementing the electronic Prior Authorization (ePA) for the majority of major payers in the US. She offers a wealth of experience in PGx, Specialty Pharmacy, Payer, and Healthcare Technology. She is a licensed pharmacist in 9 states.

PARTICIPANTS

Sharona Hoffman, JD, LLM, SJD

Professor of Law and Bioethics
Case Western Reserve University
School of Law

Sharona Hoffman is the Edgar A. Hahn Professor of Law, Professor of Bioethics, and Co-Director of the Law-Medicine Center at Case Western Reserve University School of Law. She has authored over 60 articles and book chapters and has published two books: *Aging with a Plan: How a Little Thought Today Can Vastly Improve Your Tomorrow* (Praeger 2015) and *Electronic Health Records and Medical Big Data: Law and Policy* (Cambridge University Press 2016). She has won several awards for teaching and scholarship and is a member of the American Law Institute. She has lectured nationally and internationally on civil rights and health law topics

Jim Hopsicker, RPh, MBA

Senior Leader, Pharmacy Strategy and Management
MVP Health Care

As Senior Leader, Pharmacy Strategy and Management, Jim Hopsicker leads the charge to advance the profession of pharmacy practice while improving patient care and outcomes. He takes pride in being a trusted advisor to his own team and to internal and external customers. Through partnerships with employers and health care providers, he is passionately committed to furthering education and awareness of prescription drug costs and utilization. He earned his MBA from Union Graduate College and holds a bachelor's degree in Pharmacy from the Albany College of Pharmacy and Health Sciences.

Anna Hyde

Vice President of Advocacy and Access
Arthritis Foundation

Anna Hyde is the Vice President of Advocacy and Access at the Arthritis Foundation. She oversees both the federal and state legislative programs, in addition to grassroots engagement. Her focus is to raise the visibility of arthritis as a public health priority, build support for federal and state legislation that ensures access to affordable, high-quality health care, and enhance patient engagement in the policy-making process. She previously served as the Arthritis Foundation's Senior Director of Advocacy and Access, managing the federal affairs portfolio and overseeing the state advocacy team. Prior to joining the Arthritis Foundation in 2014, she worked as Senior Manager for Federal Affairs at the American Congress of Obstetricians and Gynecologists.

PARTICIPANTS

Paul Jeffrey, PharmD

Director of Pharmacy
MassHealth/UMass Medical School, Office of Clinical Affairs

Paul Jeffrey is Director of Pharmacy for MassHealth (Massachusetts Medicaid) and is responsible for the pharmacy benefit for 1 million of MassHealth's 1.85 million members. He is Associate Professor of Family Medicine and Community Health at the University of Massachusetts Medical School. He is invited lecturer at Boston University School of Medicine and Harvard University School of Public Health. He received his undergraduate pharmacy degree from Massachusetts College of Pharmacy, his Doctor of Pharmacy degree from Duquesne University and completed a residency in Hospital Pharmacy at Mercy Hospital of Pittsburgh. He has contributed many presentations and publications to the field of pharmacy practice.

Taruja Karmarkar, MHS, PhD

Postdoctoral Fellow in Health Policy
National Pharmaceutical Council/
Duke-Margolis Center for Health Policy

Taruja Karmarkar is the NPC/Duke-Margolis Postdoctoral health policy fellow. She recently completed her doctorate in health economics & policy from the Johns Hopkins Bloomberg School of Public Health where her work focused on assessing costs and outcomes associated with hepatitis C treatment. As a fellow, her research seeks to ensure timely access to appropriate medicines for patients using both existing and novel payment approaches. This includes developing best practices for step therapy policies used by health plans as well as modeling alternative payment mechanisms for curative therapies.

Jocelyn Keegan

Payer Practice Lead
Point of Care Partners

Jocelyn Keegan is currently the program manager for HL7 Da Vinci Project, and current task group leader of the NCPDP Prior Authorization Workflow-to-Transactions and the Benefit Identification Task Groups. She is a senior health care information technology consultant with expertise in payer/provider collaboration, PA workflows and software product development. Prior to joining POCP, she led integration teams to implement X12, NCPDP and HL7 standards including leadership on the NCPDP ePA draft standard pilot with CVS Caremark, CoverMyMeds and Surescripts. In addition, she provided tactical and strategic advisement to the leadership team at NaviNet/NantHealth on how to move NaviNet from a custom development organization to a SaaS product company.

PARTICIPANTS

Stacy Knox, PharmD, BCPS, BCACP

Pharmacist Supervisor
University of California Davis Health

Stacy Knox is Pharmacist Supervisor at the University of California Davis Health Specialty Pharmacy. She received her Doctor of Pharmacy degree from the University of the Pacific in Stockton, California in 2003 and has practiced in both managed care and ambulatory care settings since 2006. In her current role, she manages ambulatory care specialty clinical pharmacists and a centralized team of pharmacists and pharmacy technicians who prepare and submit prior authorizations and review and process prescription renewals on behalf of outpatient primary care and specialty providers.

Lisa Le Gette, RPh, MBA

Director, Government Affairs
Express Scripts

Lisa Le Gette is Director of Government Affairs for Express Scripts (ESI). In this role, she supports both Federal and State Regulatory policy and advocacy matters. She has more than 26 yrs. experience working as a pharmacist with 16 of those yrs. at ESI. The majority of her tenure at ESI was spent as Clinical Director for their TRICARE® Pharmacy contract, overseeing clinical programs and solutions for the Department of Defense (DoD). She is an active member of AMCP, serving on the Legislative & Regulatory Affairs Committee, in addition to being the State Advocacy Coordinator for Delaware and Maryland.

Amy Lugo, PharmD, BCPS, BC-ADM, FAPhA

Clinical Specialist and Formulary Manager
Defense Health Agency/DoD/TRICARE

Amy Lugo is a Clinical Specialist and Formulary Manager at the Defense Health Agency Pharmacy Operations Division with TRICARE and is the director of the DoD's managed care residency program where she provides extensive technical support to the DoD P&T Committee via formulary management, pharmacoeconomic analysis, pharmacy benefit design and utilization management. She has previous experience in a variety of practice settings including academia and health-system pharmacy as a clinical specialist in primary care, inpatient family medicine and internal medicine. She received her PharmD from the University of Florida, completed a primary care residency in Asheville, NC, and is board certified in Pharmacotherapy and advanced diabetes management.

PARTICIPANTS

Shawn Martin, BS

Senior Vice President, Advocacy, Practice Advancement and Policy
American Academy of Family Physicians

Shawn Martin provides strategic leadership to the AAFP leadership and directs the public and private sector advocacy efforts of the nation's largest primary care organization. Martin is responsible for overseeing the AAFP's Division of Government Relations and the Robert Graham Center for Policy Studies in Family Medicine and Primary Care in Washington, DC, as well as the Division of Practice Advancement at the AAFP headquarters in Leawood, Kan. He also oversees the Alliance for eHealth Innovation and HealthLandscape, a data aggregation and geospatial mapping enterprise. While his portfolio includes numerous issues, he is nationally known for his work on the development and implementation of primary care delivery and payment models.

Craig Mattson, MS, MBA, RPh

Former Senior Director, Formulary Development
Prime Therapeutics LLC

Craig Mattson recently retired from Prime Therapeutics, where he was Senior Director of Formulary Development for 14 years. He led the clinical evaluation of new drugs, and the critical positioning of all drugs within their therapeutic class or indication. He presented these results to the Prime Therapeutics Pharmacy and Therapeutics Committee and worked interdepartmentally to assist in developing the clinical vision, strategy and management of drug therapy within the pharmacy and medical benefit. He also worked nearly 20 years in hospital pharmacy at Tufts Medical Center in Boston and the Mayo Clinic in Rochester.

Heather McComas, PharmD

Director
American Medical Association

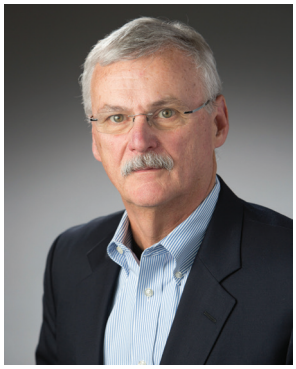
Heather McComas is Director of the American Medical Association's (AMA's) Administrative Simplification Initiatives division. In her role at the AMA, she focuses on reducing practice administrative burdens such as prior authorization so that physicians can focus on what matters most — patient care. She regularly participates in standards development organizations and is Co-chair of the Workgroup for Electronic Data Interchange's (WEDI's) Prior Authorization Subworkgroup. She is a pharmacist by training and received a PharmD from the University of Wisconsin–Madison. Prior to joining the AMA, she worked in the pharmaceutical industry in medical information, communications, and publishing.

PARTICIPANTS

Dana McCormick, RPh

Director of Pharmacy
Blue Cross Blue Shield of Texas

Dana McCormick currently is the Director of Pharmacy Sales and Account Management for Blue Cross Blue Shield of Texas. She has worked in many areas of pharmacy practice, including health plans, PBMs and pharmaceuticals. Most recently, she was with Sanofi working on the account management team and in medical affairs. Dana is actively involved with the Academy of Managed Care Pharmacy, recently serving as President of AMCP's Board of Directors. Dana earned her pharmacy degree from the University of Texas.



Gary Owens, MD

President
Gary Owens Associates

Gary Owens has 35 years' experience in health care management. He served as the Vice President of Medical Management and Policy at Independence Blue Cross for 22 years with responsibilities for medical and pharmacy management, technology evaluation and medical policy. Since 2007, he has provided strategic consulting services to a wide range of clients including pharmaceutical manufacturers, device manufacturers and other developers of new technology. He has presented extensively on managed care, including at conferences of the Academy of Managed Care Pharmacy (AMCP), the National Association of Managed Care Physicians (NAMCP), and the Association for Value-Based Cancer Care. He has written more than 125 articles and editorials on managed care, pharmacy, and biotechnology.

Steven R. Peskin, MD

Executive Medical Director, Population Health
Horizon Blue Cross Blue Shield of New Jersey

Steven R. Peskin's expertise encompasses physician leadership, population health management, clinical and operational performance improvement in health care, medical education and scientific communications. He has been one of the driving forces for the creation of and successful maturation of value-based models in New Jersey. He is an Associate Clinical Professor in the Department of Medicine at Rutgers Robert Wood Johnson Medical School and a clinical preceptor at The Eric B. Chandler Clinic for interns and residents in Internal Medicine. He assists with the Population Health and business of medicine training for the Rutgers RWJ Internal Medicine physicians in training.

PARTICIPANTS

Kirsten Powell

Senior Director, Head Public Policy and Reimbursement
Takeda Pharmaceuticals America

Kirsten Powell has twenty years in the healthcare industry, including time as a critical care speech-language pathologist before transitioning to the life science sector as a health policy analyst. She now leads the Public Policy and Reimbursement function for Takeda Pharmaceuticals. Takeda Pharmaceuticals is focused in the therapeutic areas of oncology, gastrointestinal, neuroscience, and rare diseases with additional targeted R&D in plasma-derived therapies and vaccines. At Takeda, she focuses on a broad range of public policy issues at both the Federal and State levels including access and affordability, fail-first reform, Medicare coverage and payment, and value-based arrangements.

Elizabeth Sampsel, PharmD, MBA, BCPS

Vice President, Payer Strategy and Relations
Dymaxium

Elizabeth Sampsel is currently responsible for payer strategy and growth planning, evidence and value content collaboration, and payer engagement and relations. With over 28 years of pharmacy experience, she has worked in IDN/health system and managed care settings, including at Sharp Healthcare System, MedImpact, and San Francisco Health Plan. She also worked for AMCP and represented managed care pharmacy on key ACA issues. She has been involved with the Format Executive Committee and a judge for the AMCP Foundation National P&T Competition since 2011.

Craig Stern, RPh, PharmD, MBA, FASCP, FASHP, FICA, FLMI, FAMCP, FCPhA

President
Pro Pharma Pharmaceutical Consultants, Inc.

In 1986, Craig Stern formed Pro Pharma Pharmaceutical Consultants, Inc. as independent consultants to multi-hospital corporations, payers, and providers with special emphasis in Managed Care. The practice focuses on the Design and Management of Pharmacy Benefits, Integration of Pharmacy and Medical Benefits, Data Analysis, Auditing, Strategic Analysis/ Planning and Implementation, and the Management of Pharmacy Risk for Provider Groups. He holds a Doctor of Pharmacy, a Master's in Business Administration, and a Bachelor of Arts all from the University of Southern California (USC). He is a Fellow of AMCP, the American Society Consultant Pharmacists, and the American Society of Health System Pharmacists, among others.

PARTICIPANTS

Daniel Tijoe, PharmD

Health Systems Medical Affairs Director
Merck

Daniel Tijoe joined Merck as a Health Systems Medical Affairs Director in October 2018 and is responsible for providing scientific information to facilitate evidence-based decision making. Previously, he spent 18 years leading clinical development for OptumRx. His responsibilities included creating drug-drug interaction and adherence programs, supporting pharmaco-vigilance initiatives, and developing drug monographs and utilization management guidelines. He began to manage the OptumRx pharmacy and therapeutics process in 2008 and transitioned to a senior director role in 2011, which included oversight of pipeline, drug safety, P&T, and utilization management operations.

Michael Tocco, RPh, MEd

President
Integrated Pharmacy Solutions, Inc.

Michael Tocco has been an executive for two large chains, owned three pharmacies, and now is owner and President of Integrated Pharmacy Solutions, Inc. (IPS). He sat on the Board of Pharmacy in Massachusetts for 5 years and president for one year. IPS operates in three core spaces: management of all types of community pharmacies, regulatory and accreditation consulting, and pharmacy claims analysis and auditing. Currently IPS audits over 5000 pharmacies a year in almost every state in the US. He has served on many task force committees for AMCP, including the task force on Quality and the task force for Prior Authorization and Utilization.

Laura Topor, BA

President
Granada Health, Inc.

Laura Topor is President of Granada Health, a Minnesota-based consulting firm. She has over 25 years' experience in pharmacy benefits management, payer and provider operations, regulatory compliance, process improvement, and strategic planning. She has worked with the Minnesota Department of Health, PharmaSmart, BenMedica, Pricewater-houseCoopers, Allina,HealthPartners and Diversified Pharmaceutical Services. She is an active member of NCPDP, AMCP, MPhA and the Minnesota eHealth Initiative. At NCPDP, Laura has served as a member of the Board of Trustees, work group and standardization co-chair, and on numerous committees and task groups.

PARTICIPANTS

NOTES & NETWORKING

Krystalyn Weaver, PharmD

Vice President, Policy
National Alliance of State Pharmacy Associations

Krystalyn Weaver is the Vice President of Policy for the National Alliance of State Pharmacy Associations (NASPA). In this role, she works with the state pharmacy associations and NASPA's national partners to track, trend, and communicate health care policy information and best practices. She focuses pharmacists' scope of practice, especially prescriptive authority, and identifying innovative ways payers are aligning incentives to encourage an increase access to pharmacists' patient care services. She earned her Bachelor's and Doctorate of Pharmacy degrees from The University of Toledo in Toledo, Ohio. Weaver is currently pursuing a law degree at George Mason University's Antonin Scalia Law School.

Nick Webber

Principal Business Advisor, Product Innovation
Surescripts, LLC

Nick Webber has been focusing on electronic prior authorization in Surescripts' Product Innovation department for over three and a half years. His interests at Surescripts are around ensuring patients get the medications they need more quickly and more often via electronic solutions at the point of prescribing, at the pharmacy, and at the payer. Prior to joining Surescripts, he worked in Market Intelligence at Cleveland Clinic Innovations and in drug discovery at the Harrington Discovery Institute.

AMCP STAFF PARTICIPANTS

Susan A. Cantrell, RPh, CAE
Chief Executive Officer

Christine Cooper, PharmD
Education Program Manager

Judy Crespi-Lofton
Writer
JCL Communications, LLC

Julian Greer, CMP
Senior Manager, Meetings & Forums

Neal Learner
Media Relations & Editorial Director

Noreen Matthews, BSN, MBA
Senior Consultant, Strategic Alliances & Corporate Services

Zain Madhani
Program Manager, Policy and Government Relations

Cynthia Reilly, MS, BS Pharm
Senior Vice President

Terry Richardson, PharmD, BCACP
Senior Pharmacist Consultant

Phillip Schneider, BS, MA, MS
Senior Director, Strategic Initiatives

Afton Wagner, PharmD
Director, Regulatory Affairs

Tricia Lee Wilkins Rolle, PharmD, MS, PhD
Director, Pharmacy Affairs

Thank You

To our distinguished participants and guests.

•

About AMCP

AMCP's 8000 members are experts in population health management and medication benefit design. We optimize medication therapies for nearly 300 million Americans in order to improve health outcomes and safeguard the wise use of health care dollars.

•

AMCP Mission

To improve patient health by ensuring access to high-quality, cost-effective medications and other therapies.

THANK YOU

TO OUR SPONSORS FOR THEIR GENEROUS SUPPORT OF THIS FORUM

Mallinckrodt Pharmaceuticals

MERCK
Be well

National Pharmaceutical Council

Takeda

675 N Washington Street | Suite 220
Alexandria, VA 22314

703 684 2600 | www.amcp.org | @amcporg