

# **AMCP Webinar Series**

Sharing Medication Management Communications
Electronically Using SNOMED Codes: What They Are,
Why They Matter, How They Impact Managed Care
Pharmacy and Adoption Efforts

May 11, 2016



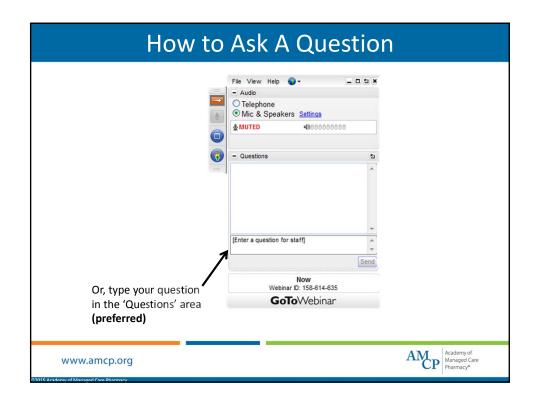
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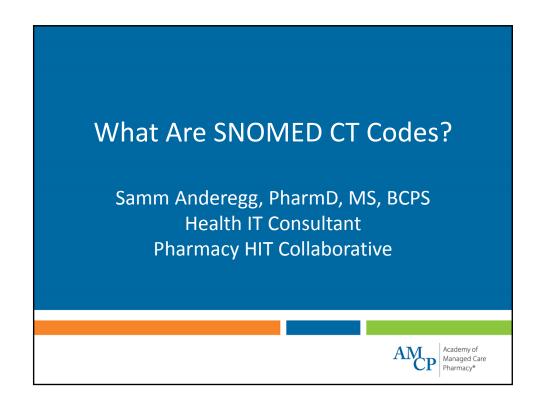
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# What Are SNOMED CT Codes? Why Do SNOMED CT Codes Matter? How Do SNOMED CT Codes Impact Managed Care Pharmacy? Adoption Efforts Question & Answer





## **Founding Organizations**

- 9 Professional Pharmacy Associations
- Represents over 250K members in all practice settings

## Members

 AACP – ACCP – ACPE – AMCP – APhA – ASCP – ASHP – NASPA – NCPA

### **Associate Members**

 Surescripts – NCPDP – RelayHealth – OutcomesMTM – Amgen – Pfizer – Cardinal Health/Fuse



## Goals

- Access: ensure HIT supports pharmacists in health care service delivery
- Connectivity: achieve pharmacists' integration within health information exchange
- Quality: support national quality initiatives enabled by HIT

The Roadmap for Pharmacy Health Information Technology Integration in U.S. Health Care: 2014 to 2017 Update. 2014.

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# The Key to Pharmacy's Future?

- Structured, discrete data documentation
- Clinical reporting
- Value-based care
- Reimbursement for services
- Provider status



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# The Big Push

- Meaningful Use (MU) of the Electronic Health Record
  - Incentivizes hospitals and providers to adopt EHR systems and demonstrate interoperability \$\$\$
  - Requires specific EHR functionality, data reports, and use of electronic standards

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## **SNOMED CT**

- "Systemized NOmenclature of MEDicine"
  - Designated U.S. standard coding terminology for health information exchange
  - Codifies clinical information into data points
  - Detailed documentation
    - 19 hierarchies, 300K concepts, 1.5M relationships
    - Diseases, findings, etiologies, living organisms, procedures, outcomes

JAHIMA. 2012 Mar; 83(10): 72-75.

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# Clinical Documentation

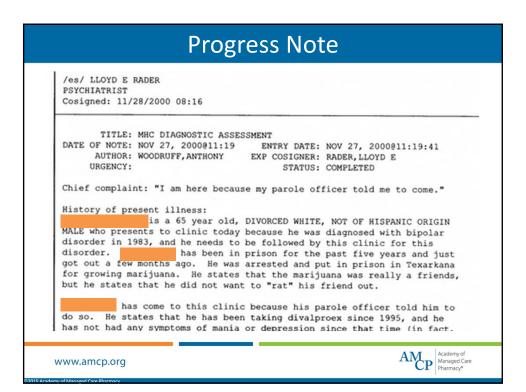
- Purpose
  - Communicate care provided to other clinicians
  - Pass-off to colleagues
  - Billing
  - Tracking productivity
  - Linking care to outcomes

Clinical Quality Measures

Limited by capabilities of software systems

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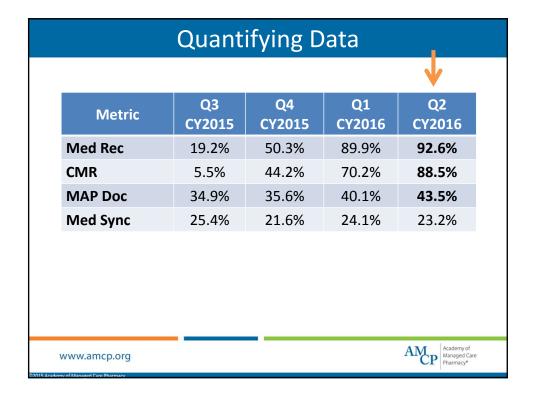
## **Discrete Data**

- 1. Comprehensive Medication Review (CMR)
- 2. Medication Reconciliation (Med Rec)
- 3. Medication Action Plan (MAP)
- 4. Medication Synchronization (Med Sync)

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MRN	Clinic	Service	Med Rec	CMR	MAP Doc	Med Sync
0000001	CCTR	Oncology	Yes	Yes	Yes	Yes
0000002	IM4	Transplant	Yes	Yes		
0000003	IM2	Medicine	Yes			
000004	CCTR	BMT	Yes	Yes	Yes	Yes
0000005	IM3	Cardiology				
0000006	IM4	Transplant	Yes	Yes	Yes	Yes
000007	IM2	Medicine	Yes			
8000000	IM1	Medicine	Yes	Yes	Yes	
0000009	IM3	Cardiology	Yes		Yes	
0000010	CCTR	Oncology	Yes		Yes	



				<b>V</b>
Metric	Q3 CY2015	Q4 CY2015	Q1 CY2016	Q2 CY2016
Med Rec	<b>19.2%</b>	<b>50.3%</b>	89.9%	92.6%
CMR	5.5%	44.2%	<b>70.2%</b>	<b>88.5%</b>
MAP Doc	<b>34.9%</b>	<b>35.6%</b>	<b>40.1%</b>	<b>43.5%</b>
Med Sync	<b>25.4%</b>	21.6%	<b>24.1%</b>	23.2%
Below Three Above Three At Goal	eshold eshold, Not a	at Goal		
		_		<b>↑ ↑ √</b> Academy of

# **SNOMED CT for Pharmacy**

- **Hepler CM & Strand LM.** Opportunities and responsibilities in pharmaceutical care. *Am J Hosp Pharm*. 1990 Mar; 47(3): 533-43.
- Codifying clinical pharmacy
  - Drug Therapy Problems
  - Drug Therapy Interventions
  - Outcomes

Am J Hosp Pharm. 1990 Mar; 47(3): 533-43.

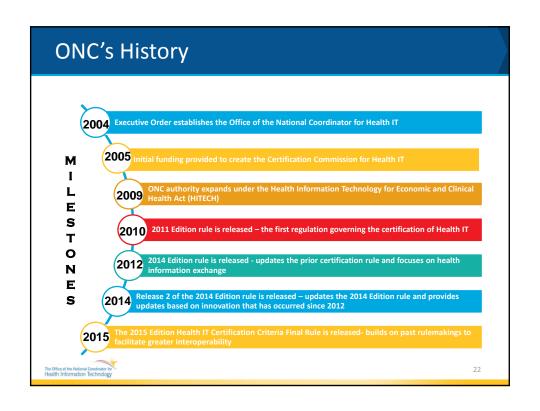
SNOMED CT Codes for I	Pharmacy
SNOMED CT Concept	SNOMED CT ID
Referred by primary care physician	2021000124102
Medication reconciliation	430193006
Comprehensive medication review	428911000124108
Medication dose too low	448152000
Recommendation to increase dose	428811000124101
Documentation of medication action plan	432351000124105
Synchronization of repeat medication	415693003
Hemoglobin A1c <7%	165679005
Patient condition improved	268910001
UMLS SNOMED CT Browser. National Library of Medicine, National Institute of Health.	2014.
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# Why Do SNOMED CT Codes Matter?

Tricia Lee Wilkins, PharmD, MS, PhD
Pharmacy Advisor and Health IT Specialist
Office of Standards and Technology
Office of the National Coordinator for Health IT







# A health system that provides better care, spends dollars more wisely, and has healthier people Focus Areas Description

## INCENTIVES

- Promote value-based payment systemsTest new alternative payment models
  - Increase linkage of Medicaid, Medicare FFS, and other payments to value
- Bring proven payment models to scale
- Align quality measures

## CARE DELIVERY

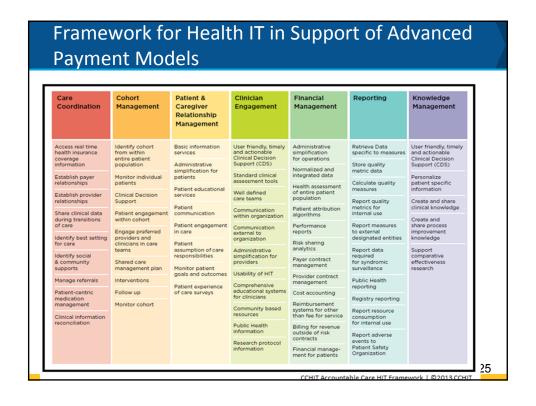
- Encourage the integration and coordination of clinical care services
- Improve individual and population health
- Support innovation including for access

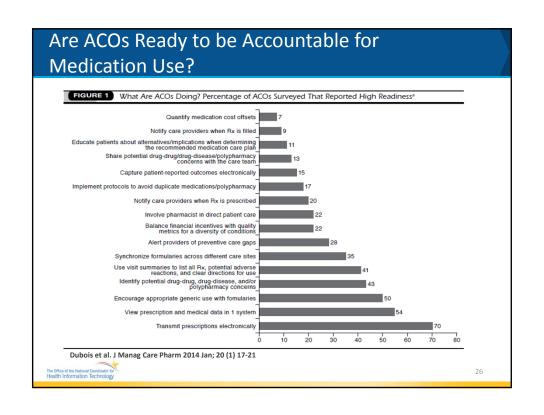
INFORMATION

- Bring electronic health information to the point of care for meaningful use
- Create transparency on cost and quality information
- Support consumer and clinician decision making

The Office of the National Coordinator for Health Information Technology Source: Burwell SM. Setting Value-Based Payment Goals  $\,-\,$  HHS Efforts to Improve U.S. Health Care. NEJM 2015 Jan 26; published online first.

### **Learning Health System** Figure 4: The Health IT Ecosystem as a Learning Health System **Health Information** Personal **Electronic Health** Natl & Intl **Health Analytics Health Record** Record Exchange Quality Clinical **Public Health** Measures Research Population **Practice Public Patient** Clinical Decision Public Clinical **Health Policy** Guidelines Support http://www.healthit.gov/sites/default/files/nationwide-interoperability-roadmap-draft-version-1.0.pdf





# Role of Pharmacy Services in Accountable Care Organizations

Pharmacy Engagement and Prescription Drug Management in ACOs: Overall and by Contract Type (Commercial, Medicare, Medicaid)

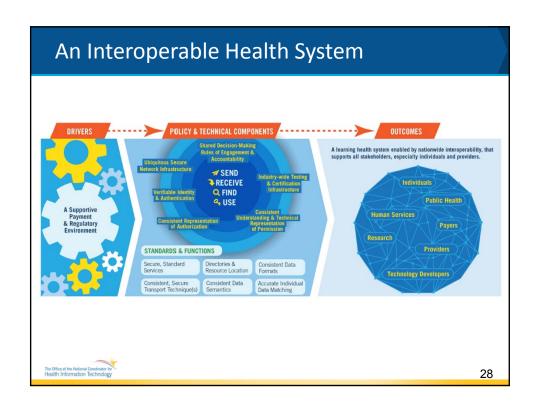
	All (N=270)	Private (N=140, 51.9%)	Medicare (N=111, 41.1%)	Medicaid (N=19, 7.0%)	P-value
At least one accountable care contract including pharmacy spending in calculation of total cost	45.2%	76.8%	1.8%	90.0%	< 0.001
Engagement with outpatient pharmacy:					
Pharmacy within the ACO	26.4%	31.1%	15.8%	50.0%	0.001
Pharmacy contracted outside the ACO	19.3%	22.2%	14.9%	22.2%	
Pharmacy-related health IT and data capabilities					
Near complete ability to e-prescribe and confirm fill	45.6%	53.4%	37.3%	36.8%	0.068
Near complete ability to maintain a list of diagnoses and medications in EHR	54.4%	59.8%	51.0%	36.8%	0.109
Near complete ability to integrate inpatient and outpatient data in EHR, including medication data from ACO providers	38.7%	41.9%	37.9%	21.1%	0.511
Near complete ability to integrate data, including medication data from outside providers	9.9%	3.8%	15.5%	21.1%	0.019
Near complete ability to provide patients with electronic chart or discharge information	54.1%	58.6%	49.5%	47.4%	0.404

Notes: ACO is accountable care organization. IT is information technology. EHR is electronic health record. The "Private" column refers to ACOs whose contracts include commercial as well as Medicare and Medicaid. The Medicare column refers to ACOs whose contracts include Medicare and Medicaid but do not include private payers. 15 ACOs in this group have both Medicare and Medicaid contracts. Medicare contracts do not include accountability for plannary spending, thus accountability must come from Medicaid contracts in this subset. The Medicaid column refers to ACOs whose contracts in clude only Medicare or private payer contracts. ACOs whose contracts in clude only Medicaid and not Medicare or private payer contracts. ACOs whose contracts in clude only Medicaid on the Largest number of attributed patients). Chi-square was used to determine significance between ACOs with a private contract, ACOs with a Medicare contract and no private contract, and ACOs with only Medicaid contracts.

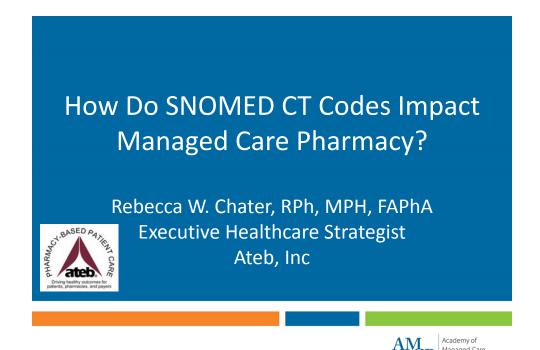
Colla et al. J Manag Care Spec Pharm. 2015 April; 21(4): 338-344.



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# March 1, 2016 CMS Guidance to CMMI Enhanced MTM Pilot Participants on Patient Encounters

- CMS described use of SNOMED-CT codes in documentation of services delivered to Medicare beneficiaries as:
  - Essential for measuring and monitoring quality, service utilization and compliance with Enhanced MTM model participation and contract requirements
  - An important source of information that may be used to evaluate the effectiveness of the Enhanced MTM model on health outcomes and Medicare expenditures

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15 A Source: CMS EMTM Webigar, 3.1.16



#### **Examples of SNOMED CT Codes** For initial and targeted follow-up appointments Comprehensive medication therapy review Targeted medication therapy review 6021000124103 473221002 Pulmonary disorder med review 394720003 a. Asthma medication review 1611000124106 b. Chronic obstructive pulmonary disease medication review 473235000 Endocrine disorder medication review 394725008 a. Diabetes medication review Mental health medication review 413143000 413974004 a. Depression medication review 473219007 Cardiovascular disorder medication review (procedure) 394724007 a. Coronary heart disease medication review (procedure) b. Heart failure medication review 473226007 c. Hypertension medication review 473225006 **Infectious Disease** 473232002 a. Human Immunodeficiency Virus 473233007 **Oncologic Disorder** 1701000124101 Hematologic Disorder 473220001 a. Anticoagulation 1801000124109 www.amcp.org

# 4 Components of MTM Encounter Data Capture

- <u>Referral</u>: Documentation of referral source for beneficiary to receive MTM
- <u>Procedure</u>: Documentation of service or intervention the beneficiary received
- <u>Issue</u>: Documentation of the beneficiary's medication therapy issue
- <u>Outcome</u>: Documentation of what happened following an MTM procedure

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Source: CMS EMTM Webinar 3.1.1



# **Enhanced MTM Encounter Data: REFERRAL**

- <u>Referral</u>: Document referral source—how was the beneficiary referred to receive MTM?
- Examples:
  - Referred by health care professional
  - Referred by self
  - Referral triggered by transition from acute care to self-care
  - Referral triggered by meeting sponsor's auto-referral targeting criteria

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S Academy of Manager Manager 3.1.1



# Examples of SNOMED CT Codes

• WHO referred the patient?

Referral Source	SNOMED CT Code
Referred by health care professiona	2011000124105
Referred by nurse practitioner	2041000124109
Referred by physician assistant	2051000124106
Referred by primary care physician	2021000124102

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Source: CMS EMTM Webinar, 3.1.1



## **Enhanced MTM Encounter Data: PROCEDURE**

- **<u>Procedure</u>**: Document service or intervention received by beneficiary
- Examples:
  - Assessment of compliance with medication regimen
  - Chronic disease process education
  - Medication regimen review
  - Consultation
  - Telemedicine consultation with patient

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Source: CMS EMTM Webinar, 3.1.1



# **Examples of SNOMED CT Codes**

• WHY was the patient referred?

Reason for Care	SNOMED CT Code
Transitional Care	1861000124105
Transition from acute care to home health care	1871000124103
Transition from acute care to long-term care	1881000124100
Transition from acute care to hospice	1891000124102
Transition from home health care to acute care	1901000124103

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Aca Source: CMS EMTM Webinar 3.1.16



# **Enhanced MTM Encounter Data: ISSUE**

- <u>Issue</u>: Document the beneficiary's medication therapy issue
- Examples:
  - Medication therapy unnecessary
  - Additional medication therapy required
  - Polypharmacy
  - Medication taken at higher dose than recommended
  - Adverse drug interaction
  - Noncompliance with medication regimen

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## SNOMED CT Codes for Medication-Related Problems (MRPs)

 WHAT was the patient's issue? OR WHAT were the pharmacist's findings?

Drug Therapy Problem	SNOMED CT Code
Unnecessary drug therapy	429621000124102
Needs additional therapy	428981000124101
Medication not effective	435501000124106
Dose too low	448152000
Adverse drug interaction	448177004
Dose too high	448089004
Noncompliance with medication regimen	129834002

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Source: CMS EMTM Webinar 3.1.16



## **Enhanced MTM Encounter Data: OUTCOME**

- **Outcome**: Document how the medication therapy issue was resolved / what happened following an MTM encounter
- Examples:
  - Medication stopped contraindication
  - Medication dose increased
  - Medication therapy management recommendation accepted by prescriber
  - Medication therapy management recommendation refused by prescriber
  - Patient's condition improved
  - Transition of care
  - Patient died

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15 Aca Source: CMS EMTM Webinar, 3.1.1



INTERVENTIONS To Resolve Medication Start drug therapy	Pending
Start prescription medication	Pending
Start over-the-counter medication	Pending
Start dietarysupplement	Pending
Start herbal supplement	Pending
Stop drug therapy	Pending
Change drug product	Pending
Change medication dose	Pending
Increase dose	Pending
Decrease dose	Pending
Change to different dosage form	Pending
Change length of therapy	Pending
Lengthen course	Pending
Shorten course	Pending
Alter dosing interval	Pending
Increase medication dosing interval	Pending
Decrease medication dosing interval	Pending
Hypertension (ICD-9/ICD 10 code)  Medication-related problem=needs	additional therapy (SNOMED CT code) nopril 10-mg oral tablet (RxNorm code= 314076

SNOMED CT Code	Description	Potential Enhanced MTM Activity
.85369008	Referred by pharmacist	Referral
991000124105	Referred by self	Referral
09014007	Referred by doctor	Referral
35411000124108	Patient notified of eligibility for MTM service	Referral
29621000124102	Medication therapy unnecessary	Issue
35451000124109	Preventive medication therapy needed	Issue
.82836005	Review of medication	Procedure
29101000124104	Documentation of medication therapy management plan	Procedure
35441000124107	Medication reminder device set-up	Procedure
1429006	Consultation	Procedure
48337001	Telemedicine consultation with patient	Procedure
94725008	Diabetes medication review	Procedure
47871000124109	MTM recommendation accepted by prescriber	Outcome
35431000124102	MTM information sent to health care provider	Outcome
95008009	Medication stopped - contra-indication	Outcome
95006008	Medication stopped - interaction	Outcome
71299001	Patient's condition worsened	Outcome
70996005	Patient condition resolved	Outcome
861000124105	Transition of care	Outcome, Referral

# SNOMED-CT Codes for Meeting Goals of Therapy in Team-based Care

SNOMED CT codes have been designed to enable pharmacists to capture what they are doing within a team-based practice to benefit their patients.

INTERVENTIONS	SNOMED CT Codes
Consultation with healthcare provider	11429006
Patient education	311401005
Medication education	967006
Medication equipment or device education	362978005
Chronic disease education	423167009
Medication reminder device set-up	435441000124107

SNOMED CT codes are available to capture the development of the care plan and medication-related action plan, as well as provision of medication-related action plan to the patient.

Documentation of Care Plan	SNOMED CT Codes
Development of care plan	399684003
Documentation of medication-related action plan	432351000124105
Provision of medication-related action plan	429141000124102

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15 Ac Source CMS EMTM Webiner, 3.1,1



Beneficiary Sequence	Encounte r Date	Encounter Code	Encounter Code Description	Provider Identifier	Provider Type	Service Location	Drug Product Identifier
1	20170909	1991000124105	Referred by self				
2	20170909	429621000124102	Medication therapy unnecessary				19801
3	20170909	431531000124101	Health literacy assessment	1234567893	1835P0018X	Remote	
4	20170909	129866007	Deficient knowledge of medication regimen				
5	20170909	967006	Medication education	1234567893	1835P0018X	Remote	
6	20170909	412710004	Medication reminder chart given	1234567893	1835P0018X	Remote	
7	20170909	423167009	Chronic disease process education	1234567893	1835P0018X	Remote	

Beneficiary Sequence	Encounter Date	Encounter Code	Encounter Code Description	Provider Identifier	Provider Type	Service Location	Drug Product Identifier 1
1	20170102	2001000124107	Referred by payer				
2	20170102	22222	Met sponsor's auto- referral targeting criteria				
3	20170102	435411000124108	Patient notified of eligibility for medication therapy management service				
4	20170102	391156007	Medication review without patient	1245567895	1835P0018X	Remote	
5	20170102	432341000124108	Taking multiple medications for chronic disease				
6	20170102	2091000124100	Under care of multiple providers				
7	20170110	11429006	Consultation	1245567895	1835P0018X	Remote	
8	20170110	304540007	Recommendation to stop drug treatment	1245567895	1835P0018X	Remote	995278
9	20170110	6091000124101	Medication therapy management recommendation refused by prescriber				

Beneficiary Sequence	Encounter Date	Encounter code	Encounter Code Description	Provider Identifier	Provider Type	Service Location	Drug Product Identifier
10	20170127	448511000124101	Transition from acute care to self-care				
11	20170127	395009001	Medication stopped – side effect				995278
12	20170130	428711000124105	Recommendation to change medication	1245567895	1835P0018X		1439829
13	20170130	447871000124109	Medication therapy management recommendation accepted by prescriber				
14	20170130	408374000	Drug changed to cost effective alternative				647555
15	20170130	359746003	Patient condition stable	1245567895	1835P0018X		

# **CMS EMTM Encounters - Summary**

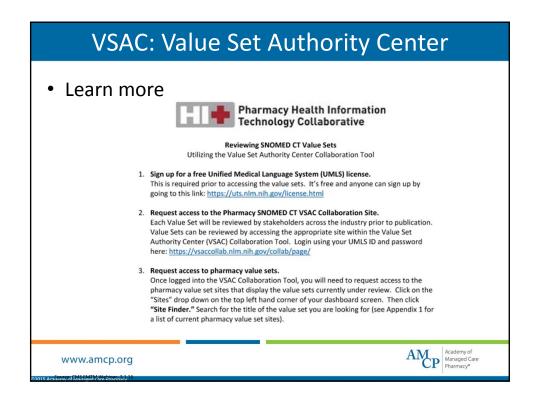
- EMTM encounter should be submitted to document the following categories of MTM activities
  - Referral: referral source for beneficiary to receive MTM
  - Procedure: service or intervention the beneficiary received
  - Issue: beneficiary's medication therapy issue
  - Outcome: how the medication therapy issue was resolved / what happened following an MTM encounter, including recommendations made and assessment of the beneficiary's health status
- Beneficiary Sequence indicates the temporal order in which EMTM encounters occurred
- Sponsors will use existing SNOMED CT codes to document EMTM activities
- Forthcoming Enhanced MTM Model Encounter Data Companion Guide will contain instructions on how to access enhanced MTM SNOMED CT Value Sets

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Aca Source: CMS EMTM Webinar 3.1.16



# Adoption Efforts Patty Kumbera, RPh President Kumbera Solutions, LLC AMDER Academy of Managed Care Pharmacy\*





# Why Do I Care About Data Standards?

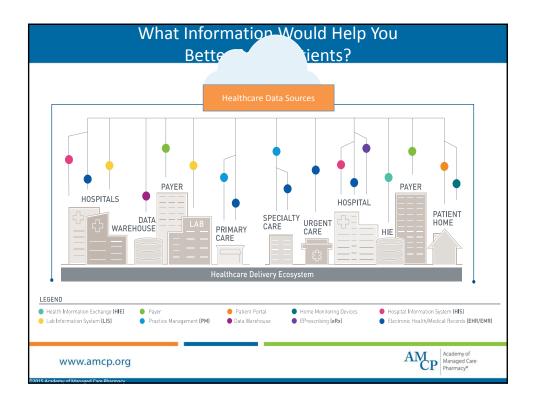
- Continuity of Care Record/Document (from ASTM and HL7)
- National Council for Prescription drug Programs (NCPDP)
- Digital Imaging and Communications in Medicine (DICOM)
- Systematized Nomenclature of Medicine--Clinical Terms (SNOMED CT)
- Logical Observation Identifiers Names and Codes (LOINC)
- International Classification of Diseases (ICD)
- RxNorm (a nomenclature for drugs produced by NLM)
- Current Procedural Terminology (CPT)

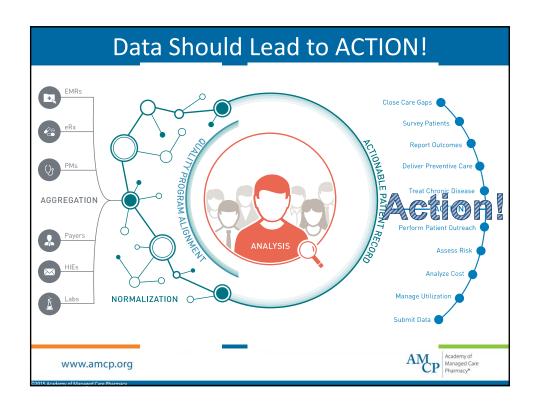
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## Why Do I Care About Data Standards? Healthcare Team Members with Data SETTINGS OF CARE DISEASE PROGRESSION DATA SOURCES Baseline assessment Physician **Specialist** Consultant Laboratory Diagnosis Hospital Special treatment Pharmacy Intervention Mortality Destiny www.amcp.org





# **AMCP MTM Advisory Group**

- Collaborating with key stakeholders to advance adoption efforts and to develop a consensusbased standardized framework for reporting of MTM services using SNOMED CT codes
- Advocating for a delay in reporting requirements for the enhanced MTM model to Q4 2017 to allow sufficient time for participating Part D sponsors to implement a consistent, standardized, and industry-approved consensus framework for mapping SNOMED CT codes to describe and report enhanced MTM activities

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Question & Answer



